

Quality Assurance Statement

Gladstone Garden and Landscaping Supplies is a landscaping supplies, construction, and maintenance business. Our commitment is to ensure we provide a consistently high standard of product and service to our clients both large and small. Commercial or domestic. Government and non-government.

To ensure client satisfaction we have committed adequate resources and competent personnel to the different portfolios of our business.

Our Commitments

GGLS is committed to:

- Maintaining high standards of honest, ethical, and legal business behaviour always.
- Providing our customers, suppliers and business partners with an experience that delivers excellence, meets, or exceeds expectations of quality performance and engenders loyalty.
- Engaging with our suppliers to improve consistency of their delivery and expectations.
- Developing our staff to deliver optimal performance, achieve career objectives and foster a high-performance and loyal culture where the customer comes first.
- To continually develop innovative solutions, introduce new technologies and safer construction methods.
- To ensure the needs and expectations of interested stakeholders are included in our risk and opportunity process.
- Regularly reviewing our policies and procedures to ensure compliance with legislation and ongoing relevance.

Our Framework

GGLS has a framework to achieve our quality objectives through measurable targets, quality plans and procedures and the empowerment of personnel through accountability and training.

Vito & Joanne Fiamingo
Owners